

# WELCOME TO DULSCO PEOPLE



I am passionate about the difference we make to our clients, our people and the communities we serve. We are committed helping clients achieve their goals through our 360° approach to workforce solutions.

We understand the importance of meeting our clients' needs, not just in terms of the skills and expertise required for the job, but really taking the time to get to know our clients' businesses, ensuring that we provide a bespoke solution that is both creative and effective.

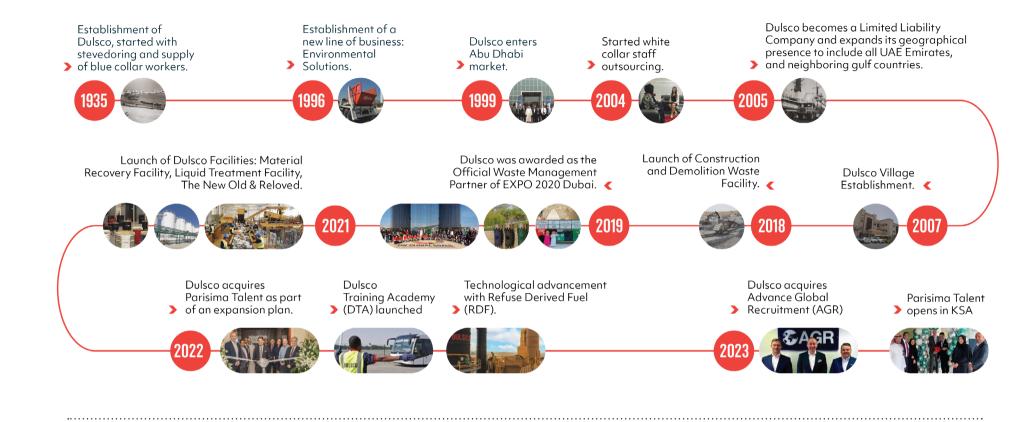
We can provide you workforce anywhere in the seven Emirates, and we believe that a great team is the foundation of any successful company which is why we place a strong emphasis on training and progression for our people.

At Dulsco People, we pride ourselves on providing competitively priced solutions that deliver results. Whether you need unskilled, skilled or semi-skilled for short term or long-term hires to grow your business, we have the expertise and resources to meet your needs.

**Thank you for considering Dulsco People** as your partner of choice. We look forward to working with you to achieve your business goals.



Antony Marke, Chief Operating Officer, Dulsco People



#### **DULSCO PEOPLE IS PROUD TO BE A PART OF DULSCO GROUP.**

Today, Dulsco People is one of four organisations within Dulsco Group. Scan the QR code to find out more about Dulsco People.



DULSCO ENVIRONMENT

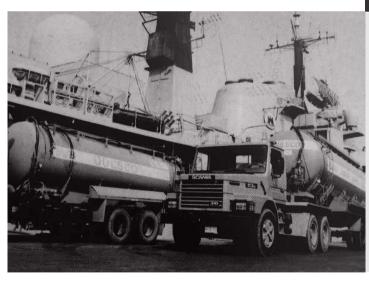






# THE DIFFERENCE WE MAKE

From land to sea to air, whatever your business, we are with you, making sure you have the right people, at the right time and the right place.





We partner with clients to solve their biggest workforce challenges. Dulsco People has a proud history of nation-building services since 1935 and is synonymous with leading workforce and outsourcing solutions.

Committed to upholding the values of honesty, integrity and accountability, we strive to set the standard in worker welfare and productivity.

As a trusted partner to government and private sector, we are the driving force behind workforce supply that fuels growth and prosperity across the UAE.





### WORKFORCE

We take pride in our reputation as one of the leading providers of long and short-term workforce solutions to over 3,500 customers. We help businesses achieve their goals through our 360° approach to all workforce solutions.



## **OUTSOURCING**

Dulsco provides reliable outsourced solutions through our digitalised operations, world-class training, safety standards and quality management.



## **TRAINING**

We have an empowered workforce of over 16,000 employees because we invest in our team members' health, welfare and safety. Dulsco provides customised training programs designed to address specific skill gaps or upgrade existing competencies.

## We're proud to be recognised as industry leaders by our peers:















# THE DIFFERENCE WE MAKE... TO OUR CLIENTS

## TO OUR PEOPLE



# THE DULSCO DIFFERENCE WHY WE DO WHAT WE DO



#### **Baber Shahzad**

#### Junior Supervisor

Babar Shahzad, a 32-year-old professional hailing from Attock, Pakistan, has dedicated 13 years of his life to Dulsco.

His journey reflects unwavering commitment and sacrifice, having left school to support his family financially. Through his hard work and perseverance, he's not only transformed his own life but also provided for his family's needs and supported their education and well-being.

Additionally, he played a pivotal role in bringing 50 more employees from Pakistan to join the Dulsco family, fostering a sense of community and growth.



#### Vaisakh Thazhepatt

#### **Executive MIS & Payroll**

Vaisakh Thazhepatt, a 33-year-old aviation professional from Kerala, India, overcame humble beginnings and early career challenges.

His journey led him to a thriving career in the aviation industry. From starting as a part-time spray painter to becoming an Executive MIS and Payroll specialist, Vaisakh's dedication and analytical skills have earned him recognition and awards, all while navigating the unique challenges posed by the COVID-19 pandemic.

He credits Dulsco Group and his supportive family, for his success.

# THE DIFFERENCE WE MAKE... TO THE COMMUNITIES WE SERVE

Dulsco People is proud to employ people from more than 60 different countries, providing our clients access to the widest pool of talent to meet their workforce needs. We also recognise and embrace our responsibility to the communities we serve and are going further than ever to ensure our people are happy, healthy, motivated and proud to represent Dulsco People.



#### 100% commitment to UAE's sustainability vision

Dulsco has signed the Climate-Responsible Companies Pledge, and in accordance with the UAE Circular Economy Policy 2021-2031 we have invested in cutting-edge waste treatment and recycling facilities to reduce the amount of waste that ends up in landfill. Our thorough carbon footprint measurement initiative helps us report on our carbon cutting performance, for our journey to be Net-Zero by 2050.



#### Water management

Effective management and conservation of water is crucial in the face of a growing population and rising demand. Dulsco has put in place many initiatives to improve water management, such as our grey-water recycling plant within Dulsco Village, using recycled water for toilet flushing and landscaping, and installing faucet aerators and flow restrictor systems. These initiatives have helped us reduce our water consumption by 3 million gallons (IG) in 2022, and we continue to reduce further.



#### Supporting biodiversity

Dulsco People believes in the importance of maintaining and contributing to the region's biodiversity. As such our team participate in regular initiatives such as beach and desert clean-ups, Ghaf plantations, recycling drives and environmental awareness campaigns. We also plant mangrove trees which play a critical role in curbing global warming by eliminating approximately 10-15kg of carbon each year. This activity supports the UAE's commitment to planting 100 million mangroves by 2030.



#### **Alternative fuels**

- In 2019 we began a journey of transitioning our employee transportation buses from petrol to CNG (Compressed Natural Gas). 14 of our buses in Abu Dhabi now run on CNG, which has reduce the carbon emissions of our fleet by 48% since 2019.
- Dulsco People initiative on implementing biofuels in company vehicles being operated in the UAE is saving nearly up to 200,000kg of CO2<sub>2</sub> a year by using greener, cleaner biofuel blend.



#### Innovation in technology

- Implementing DriveSafe telematics and safety first initiatives led to changes in Driver behaviour and a reduction in accidents, fuel costs and CO<sub>2</sub> emissions.
- Dulsco People plans to electrifying of more than 250 fleet vehicles are close to finalising. The initiative marks a significant milestone in our journey towards reshaping eco-friendly transportation in the UAE.



#### Solar panel

Solar Energy is one of the most accessible renewable energy sources in the region. The solar panels installed in Dulsco accommodation generates power from clean energy (daylight) and are connected to the power grid drastically reducing utility bills. 405 solar panels are installed and can generate power of approximately 165MW per year.

## Dulsco Training Academy Enhancing Driving Capabilities



Dulsco launched phase one of Dulsco Training Academy at the Mohammed bin Rashid Aerospace Hub (MBRAH) in Dubai South. The Academy will ensure the competency of drivers and improve their skills, ultimately improving driver behaviour and incident rates, and reducing the number of accidents.

The facility spans 6,400 square meters and aims to enhance driving capabilities for the industry groups it services. The in-house Training Academy aims to fully train drivers on various industry group vehicles, such as midsize buses, minibuses, motorcycles, forklifts, tugs, tractors, dollies, and cars, in an immersive and fully integrated environment similar to that seen at actual airport, ports, transport and logistics.

# BUT DON'T JUST TAKE OUR WORD FOR IT...



We found Dulsco to be a highly ethical and professional outsource partner especially for our challenging and varying project demands between different Emirates. Dulsco is ever ready with prompt and timely solutions including managing all logistical support to ensure the client has a seamless experience in managing and delivering their projects with ease. Kudos to the team.

Seven Seas Group,

Operations



For the operations at Abu Dhabi, Dulso has been responsive to requests whenever required. Dulsco is proactive in responding to feedback and have been helpful when we have been faced with any operational constraints. Dulsco provide regular performance updates, which keeps us on track with operational excellence. Regular meetings are arranged by Dulsco to discuss necessary improvements. The collaboration between our two companies has been successful thus far and we hope to continue this into our future at Terminal A.

Etihad Airport Services,
Operations Planning - Baggage



I wanted to take a moment to express my gratitude for the exceptional service we've received from Dulsco over the past year. Dedication and commitment to providing us with top-notch manpower solutions have been instrumental in our success. I am pleased to share my positive feedback with you. Dulsco plays a significant role in helping Henkel polybit to achieve our monthly customer demands. Excellent service level, immediate response and deployment of manpower FTE. Zero tolerance for non-compliance to SHE procedures and always meeting our SHE standards.

Henkel Polybit,

Plant Admin and Facility operation



From the moment we engaged their services, I have experienced nothing but excellence and professionalism. Dulsco has played an instrumental role in helping me achive our business goals and I am truly grateful for their outstanding support. What stands out the most about Dulsco is their unwavering commitment to customer satisfaction and safety statnds. They took the time to understand our unique requirements and their meticulous attention to detail ensured that they found the perfect candidates to meet our company's needs.



Dulsco have been partnering with us over 20 years and always been very reliable. The team who are been assigned, attend to us immediately and deal with professionalism. Solutions for any reported issues are provided on a timely manner.

DHL Express,

Operations, DXB HUB & GTW

#### REDA Ras Al Khaimah Limited Co, LLC,

Human Resources

DULSCO L.L.C.

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